

IGOR NESTERENKO

System Analyst & IT Delivery

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Full right to work in the UK

PROFILE

System Analyst and IT delivery professional with 8+ years analysing, specifying and redesigning systems across e-commerce, logistics, SaaS, CRM and mobile, backed by an Advanced Diploma (Honours) in IT Systems Analysis and Design from the University of Oxford. Specialises in legacy-system transitions, requirements engineering and data-heavy redesigns: 30+ system security audits, a 5M+ record data reconciliation, and an ERP integration spanning custom software, Microsoft Dynamics 365 and Sage 200. Equally at home owning the analysis or the delivery: has led cross-functional teams of up to 15, recovered a programme stalled for 12+ months to a shipped MVP in 6, and runs current, production-grade practice in AI-assisted analysis and build workflows.

CORE SKILLS

Analysis: Requirements engineering and elicitation; functional and non-functional specification; system analysis and design; process mapping and UML; SSADM/JSM (legacy systems); gap analysis; data reconciliation and mapping; UAT design and coordination; technical documentation for non-technical stakeholders

Technical: SQL, Python (scripting), JavaScript (React), PHP, XML, REST APIs

Tools: Jira, Confluence, Miro, Power BI, Excel, Monday.com, Trello, Git/GitHub, CI/CD pipelines

Methodologies: Agile (Scrum), Waterfall, V-Model and hybrid approaches

AI-assisted analysis: AI-native workflows (Cursor, Antigravity, Claude Code); automated QA with Playwright; structured data / SEO-AEO implementation; prompt-driven pipelines with an 80/20 AI-to-manual balance

Domains: Logistics, e-commerce (B2B/B2C), SaaS, CRM/ERP, manufacturing, retail, healthcare, cybersecurity and GDPR compliance

EXPERIENCE

Practice Lead & Senior Technical Advisor — Qorym (Secureware) Sep 2025 – Present

AI-assisted delivery practice and R&D of AI workflows · Bristol, UK · qorym.com

- Completed a 6-month analysis programme with two senior software engineers to incorporate and optimise AI-assisted workflows, calibrated across Django (Python), Next.js (JavaScript/TypeScript), Laravel (PHP) and C# .NET module refactoring.
- Analysed requirements for, specified and shipped an MVP loyalty-gamification SaaS for small businesses ([gamification.click](#)), owning scope, data model, build, QA and release.
- Delivered a front-end MVP for a geo-based application ([great-britain.space](#)), an automated UI-adjustments workflow ([silvaterra.art](#)) and stage-one AI prototyping for [united-kingdom.shop](#).
- Technical advisor on non-technical requirements engineering for system resilience and security; technical author of the “Ship then Fix” and “Critical Thinking UK” projects; extended SEO practice with answer-engine optimisation (AEO) alongside an SEO specialist.
- Ongoing R&D into Python utilities for web-vulnerability scanning and ML approaches to network-data analysis and malware detection, feeding into MSc study.

System Analyst — Secureware

Apr 2024 – Sep 2025

IT advisory consultancy, resilience and cybersecurity auditing · Remote (UK, UA, DE) · secureware.co.uk

- Conducted 30+ initial security audits across Next.js, Laravel, Yii2, WordPress, OpenCart and custom legacy PHP/Python estates; created Python-based scripts to automate audit analysis.
- Owned the analysis and transition of legacy systems — system design and development — across client engagements; completed a retail-system transition within 4 months ([viewmode.com.ua](#)).
- Analysed and delivered an ERP integration for a bearings supplier, mapping data and processes across custom software, Microsoft Dynamics 365 and Sage 200.
- Advised organisations on UK/EU GDPR compliance and data protection; supported risk identification and implementation of baseline security controls.
- Produced technical documentation for non-technical stakeholders and trained developers to take over ongoing maintenance.

IT Product Manager — Faster Freight

Mar 2022 – May 2023

Logistics, CRM and freight platform · Remote, USA · fasterfreight.com

- Defined and refined requirements, backlogs and release plans for a logistics platform stalled for 12+ months; the resulting analysis underpinned MVP delivery in 6 months with a cross-functional team of 7.
- Drove data reconciliation of 5M+ inventory records and system redesign in collaboration with engineers; specified inventory and logistics modules aligned with compliance and security requirements.
- Ran sprint cadence, UAT and stakeholder reporting to the executive team.

Senior Business Analyst — Metamedia Ukraine and Global

Aug 2021 – Mar 2022

Digital marketing and transformation agency · Kyiv, Ukraine

- Analysed business processes and IT capability for mid-sized organisations and designed solutions migrating offline operations to digital platforms.
- Led the analysis, refactoring and relaunch of multi-vendor inventory systems; managed and mentored a team of 2 analysts and a UX designer.
- Supported a high-value diamond jewellery project to first-page SERP positions for competitive commercial terms (Ukrainian market); supported an anti-plagiarism platform serving 1M+ monthly users, with intensive A/B testing.

IT Product / Solutions Analyst — Prosperity Software

Nov 2020 – Aug 2021

Mobile application development agency · Estonia & Ukraine · prosperity-software.com

- Translated client requirements into technical solutions for mobile and web platforms; managed backlog, UAT and stakeholder communication.
- Produced a complete package of non-technical documentation templates and a rebrand for the agency; supported commercial growth through solution design and pre-sales analysis.

IT Project Manager — DARTC Group

Dec 2017 – Nov 2020

Full-cycle web development company · Kharkiv, Ukraine (clients across Europe and Canada) · dartc.group

- Led coordination and planning across a cross-disciplinary team of 15 (alongside 2 PMs and a Product Owner); oversaw delivery of a SaaS CRM platform serving 10,000+ users and 150+ projects overall.
- Contributed to a 10x increase in company revenue and a ~30% gain in team efficiency; introduced customised front- and back-end development based on PHP and JavaScript frameworks alongside CMS platforms.

EDUCATION & PROFESSIONAL DEVELOPMENT

Undergraduate Advanced Diploma (Honours), IT Systems Analysis and Design 2024 – 2025

University of Oxford · Level 6 · Team Leader, final group project; Vice-Chancellor's Colloquium in Climate Change; Oxford AI Society

MSc Ethical Hacking and Cybersecurity (part-time, year 1 completed)

Sep 2025 – Present

Abertay University, UK · Activities: Securi-Tay 2026

AIM Award Level 4, Software Engineering

May 2025

Cardiff, UK

Full-Stack Software Engineering Programme

Oct 2023 – Feb 2024

iungo Solutions, Bristol, UK · JavaScript, React, MSSQL, Azure

BA (Hons) Philology; BSc (Hons) Chemistry and Environmental Safety

2004 / 2007

V. N. Karazin Kharkiv National University; NTU "Kharkiv Polytechnic Institute", Ukraine

VOLUNTEERING

- IT Technical Specialist, Eco Centre, Taunton, UK (Jan 2026 – Present) — bespoke WordPress development and Git-based CI/CD deployment for an environmental charity.
- Multiple voluntary projects, Ukraine (Mar 2022 – Present) — humanitarian aid, business transition and consultancy.
- Bookshop Assistant, Oxfam, Cotham, Bristol, UK (Apr 2023 – Mar 2024).